

Syntphony Workforce Empowerment

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Insurance



Telco, Media & Technology



Energy & Utilities



Retail



Manufacturing &
Consumer Packaging Goods



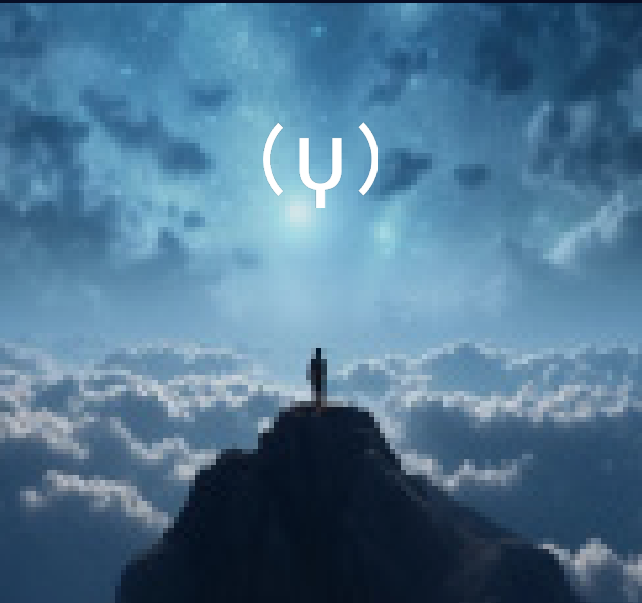
Automotive



Healthcare, Life Sciences & Pharma

syntphony

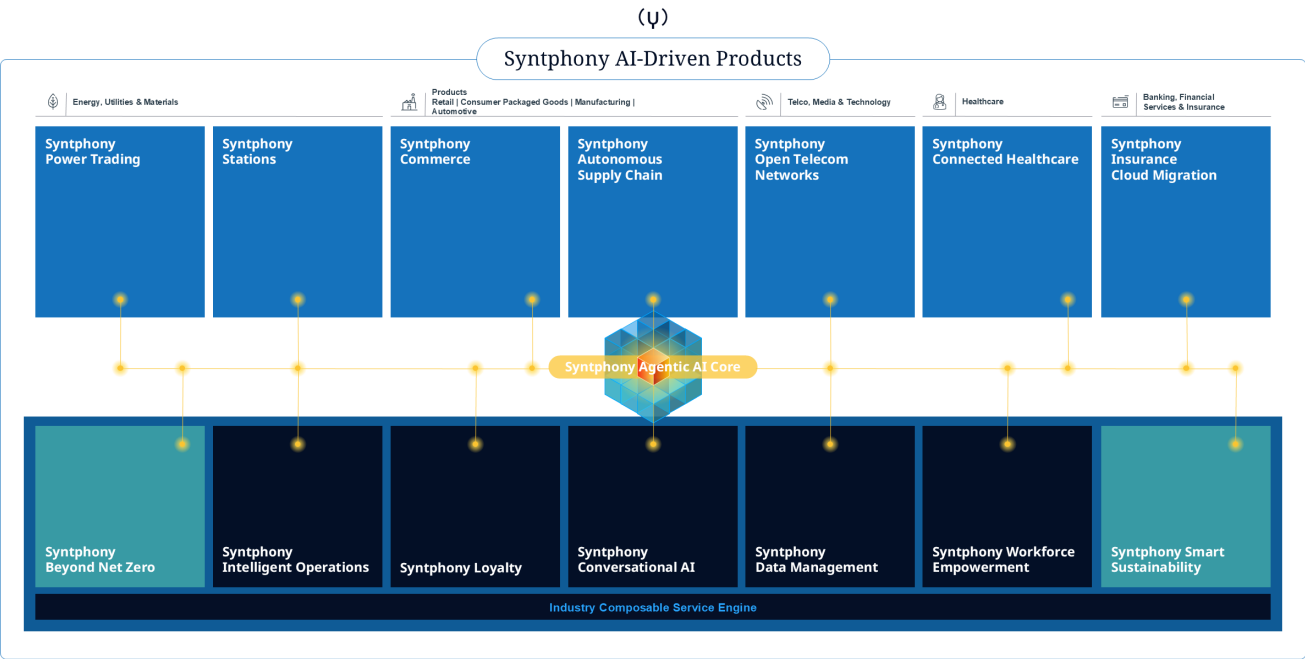
We develop products and solutions that are in tune with businesses



Syntphony is the composable platform of digital products and solutions from NTT DATA, created to help global organization accelerate innovation, align business strategy with technology and scale transformation initiatives with speed and efficiency.

Designed for enterprises that demand flexibility, modularity and integration, Syntphony offers a portfolio of ready-to-deploy, enterprise-grade digital products developed by NTT DATA's global talent network. By combining business consulting expertise, proprietary technologies and industry knowledge, the Syntphony ecosystem multiplies the value for clients, reducing time to market and unlocking synergies across multiple domains.

Syntphony is the AI-driven composable platform of NTT DATA, enabling clients to orchestrate scalable, resilient, and future-ready business solutions.



Syntphony Workforce Empowerment

We offer a cloud-native, modular platform that enables organizations to optimize operations, increase productivity and deliver tailored solutions with seamless integration of out-of-the-box capabilities across every industry, facilitating technology adoption with immersive learning.

NTT Data's cloud-native assets and components drive digital transformation by seamlessly integrating automation, employee engagement and industry-specific solutions.

Employee Communications

We create digital workplaces that boost collaboration and employee engagement, integrating seamlessly with Microsoft 365 to personalize access, simplify governance and increase adoption across all teams and business units.

Learning Tech

We deliver adaptive learning experiences through a modular LMS, enabling fast, flexible corporate training while integrating seamlessly with business ecosystems and offering end-to-end support, content and strategy development.

Immersive Experiences

We enable companies to design immersive, shared and customizable VR scenarios that boost employee training, customer engagement and business integration through a scalable low-code platform.

Knowledge Search

We provide intelligent, semantic search across structured/unstructured data, improving collaboration, accelerating access to relevant knowledge and integrating seamlessly with tools like Microsoft 365, SharePoint and SAP..



Embedding AI and agentic capabilities to improve businesses and employees alike

Syntphony Workforce Empowerment, introduces a new generation of agentic AI capabilities designed to transform learning, engagement and content operations into intelligent, adaptive, and outcome-driven ecosystems. By leveraging Conversational Learning, the platform enables real-time interaction, evaluation, and coordination across the employee lifecycle and content supply chain, ensuring measurable business impact and scalable execution.

Agentic conversational learning

AI agents enable real-time, scenario-based interactions for assessment, practice and continuous capability development across onboarding, recruitment and growth.

Lifecycle-aware intelligence

Agents adapt learning and engagement experiences dynamically based on employee context, skills and business goals across all lifecycle stages.

Agentic content operations

AI agents support planning, creation, governance, orchestration and optimization of content, reducing manual effort and accelerating time-to-publish.

Data-driven evaluation & evidence generation

Agents deliver continuous assessment, analytics for human review and performance insights to measure real skills and link learning to business outcomes.





From learning platforms to autonomous agentic learning ecosystems

Workforce Empowerment evolves traditional learning and communication platforms into a fully agentic ecosystem where AI agents proactively analyze, orchestrate and optimize end-to-end workflows. These capabilities enable organizations to enhance workforce performance, reduce operational effort and deliver measurable, continuous business impact at scale.

From static learning to continuous adaptive development

AI agents provide real-time feedback, personalized practice, and continuous evaluation, enabling faster skill acquisition and retention.

From fragmented processes to unified agentic operations:

Agents orchestrate learning, content and communication workflows across systems, improving efficiency and consistency.

From manual effort to autonomous execution

Agents automate content creation, delivery, segmentation, and optimization, significantly reducing operational workload and dependency on technical teams.

From intuition-based decisions to evidence based outcomes

AI agents generate actionable insights and recommendations based on real performance data, improving decision quality and business alignment.

The integration of our agents ensures to our clients reduced time-to-productivity, improved talent quality and retention, increased L&D and communication productivity, faster time-to-market and scalable, outcome-driven growth enabled by intelligent automation.



Employee Communications

Employee Communications

Learning Tech

Immersive Experiences

Knowledge Search

Syntphony Employee Communications transforms the way employees communicate, collaborate and share information, providing them with a unique and personalized experience.

This end-to-end solution elevates traditional intranets, maximizing the value of Microsoft 365 by offering an intuitive interface that adjusts to the needs and preferences of each employee.

It enriches individual contribution and continuous professional development, maximizing employee value.

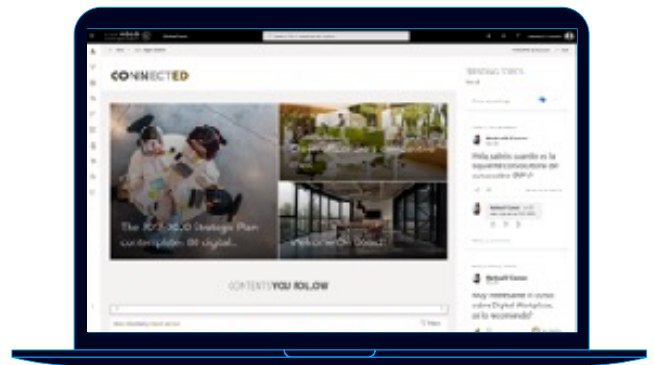
Every employee feels more connected, empowered and equipped for unlimited personal and professional growth.

With Employee communications, employees stay informed and engaged through effective communications and relevant content. It puts employees at the forefront, transforming the way they communicate, collaborate and share information, to boost their productivity and

engagement. The platform not only organizes and prioritizes information, but also ensures everyone can quickly find what they need.

Thanks to its seamless integration with Microsoft 365, it creates a cohesive and fast-adopting work environment.

This synergy significantly improves productivity and user experience, facilitating a smoother and more connected workflow.



Differentiation

In a competitive market, Syntphony Employee Communications stands out for its complete alignment with Microsoft's roadmap, ensuring a successful integration.

This solution is characterized by its exceptional flexibility and customizability, adapting to the requirements of each client. In addition, its interface is intuitive and easy to use for a great user experience.

All of this is backed by a continuous and attentive support team, guaranteeing operational continuity and accompanying users at every stage of their journey with the product.



Benefits

Increased engagement

Improves user engagement and adoption.

Enhanced productivity

Increases productivity through unified communication and optimized collaboration.

Simplified platform governance and sustainably

evolves in line with Microsoft’s roadmap.

Centralized tools

into a single hub, improving efficiency and simplifying workflow.

Seamless collaboration

Collaborate effortlessly, share ideas, break down silos.

Internal communication & collaboration

Connect, personalize content and empower team communication.

Company culture & branding

Reinforce culture, align values and strengthen identity.

Features

Accelerated Office 365 ROI

Solution built on Microsoft 365: fully integrated and aligned with Microsoft’s roadmap.

Simple and easy

Fully flexible and customizable to specific customer needs.

Omnichannel experience

An omni-channel corporate communication system with advanced audience segmentation.

Advanced analytics

to measure employee engagement and platform usage.

Comprehensive search experience

Intelligent search system.

End-to-end solution

with a continuous support team.

One stop shop

Centralize access to personalized apps and information.

Use cases

Corporate intranet

Personalize communication, reinforce culture and connect employees around shared values.

Employee portal

Centralize news, feedback and collaboration in one intuitive workspace.

Internal communication portal

Keep your workforce informed and engaged with consistent, clear messaging.

Sharing and knowledge center

Empower employees to share expertise and access best practices easily.

Employee extranet

Enable secure collaboration with partners, clients and external contributors at scale.

Notifications and tools HUB

Provide multilingual alerts and direct access to essential daily tools.



Learning Tech

Employee Communications

Learning Tech

Immersive Experiences

Knowledge Search

Syntphony Learning Tech responds to current business needs by providing an easy, fast and continuous training experience.

It is an LMS (learning management system) based on a totally different user experience, based on collaboration, gamification and constant innovation.

In this way, **it manages to increase the learnability and employability** of the teams through personalized plans that it generates after detecting the needs. Training becomes a motivation rather than an obligation.

Easy, fast and continuous learning.

Syntphony Learning Tech is an e-learning platform that offers a new learning model based on a totally differential user experience, empowering and motivating organizations and teams in the face of today's training challenges.

Melt Learning is the SaaS learning platform developed by NTT DATA, based on a differential user experience, personalization of content and appearance, use of gamification tools, integration with the corporate application ecosystem and extensive analytical and reporting capabilities.

In 4 years we have built a solid customer portfolio that is growing year after year.



Differentiation

- With a user-centered approach that sets it apart, we create training content that significantly boosts follow-up and completion rates. Built on open source Moodle LMS, a staple in corporate and educational sectors, our platform offers flexibility and adaptability
- Rapid deployment and reliability: standard deployment in about four weeks
- Integrated with Microsoft Teams
- Complies with the bonus requirements set by FUNDAE
- Incorporates an authoring tool for content creation



Benefits

Personalized training itineraries

Adapts content, appearance and navigation to each user profile.

Facilitates the reskilling and upskilling of professionals

Delivers targeted learning for evolving job demands.

Increases the learnability of your employees

Encourages engagement and continuous skill development.

Robust and reliable platform

Ensures consistent, high-performance training delivery.

Guarantees the security of your company's information

Protects learning data with strong encryption.

Customizable at a graphic and functional level according to the user's profile and/or role

Tailors features and design to each role.

Features

User experience

Simple, fast and intuitive navigation with responsive design and multi-language support.

Gamification

Boosts engagement with challenges, rules and feedback dynamics.

Integration with other systems

Robust API enables seamless connection to corporate platforms.

Measuring results

Tracks learning progress and supports employee development.

Authoring Tool

Empower content creation. Create multimedia, SCORM and gamified content easily.

Microsoft 365 Integration

Seamless collaboration. Access office apps, events and visualizations directly.

Use cases

Corporate training platform

Boosts employee development through personalized learning paths, performance analytics and flexible training workflows—from onboarding to upskilling, across teams and regions.

Change management support platform

Supports organizational transitions with training, communication and readiness tools, reducing resistance and boosting adoption.

Training platform for specific courses

Facilitates creation and delivery of focused learning modules to meet regulatory or strategic learning needs.



Immersive Experiences

Creating large-scale VR and immersive experiences. The enterprise extended reality platform. Customer and employee experiences that span a wide range of scenarios combining immersive, shared and customizable virtual spaces.

Syntphony Immersive Experiences is a fully flexible enterprise platform for immersive experiences that can be incorporated into a wide variety of business scenarios, from creating a learning journey, displaying products in a virtual shop (showrooms and retail spaces) or visualizing floor plans to remote assistance, among others.

It also provides customers with **Extended Reality (XR)** spaces where immersive experiences can be configured to cover diverse use cases. **Built for scale**, it ensures customization, integration and fast deployment through a secure, cloud-based and enterprise-ready platform.

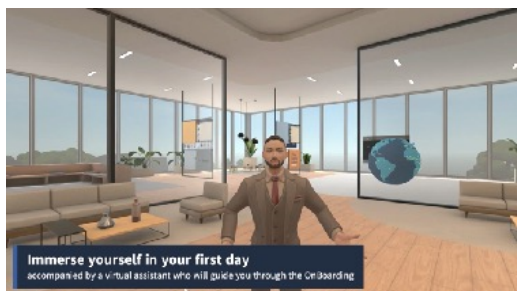
Syntphony Immersive Experiences provides immersive virtual shared spaces that **enable remote teams to collaborate, create, share, plan and make decisions effectively, regardless of where team members are located or what device they are using.** These spaces help provide a sense of real presence and a dynamic meeting environment.

Application available in the Microsoft, Meta (Oculus) and Pico Interactive app shops.

It's a secure, low-code platform that enables scalable, real-time collaboration through customizable, ready-to-use XR scenarios and enterprise-grade integration capabilities.

Syntphony Immersive Experiences aims to help organizations deliver engaging immersive experiences on a large scale to customers or employees through an enterprise-wide extended reality SaaS platform. Supports a variety of platforms from Windows OS to the latest VR headsets and offers scalability, security and flexibility.

Its modular design allows organizations to configure their own experiences by combining scenes, interactive gadgets and content. Backed by NTT DATA, **it ensures enterprise-grade support**, seamless integration, full security and continuous innovation tailored to real business needs.



Benefits

Customizable

Create your own digital world from scratch. With the SGC Framework and SDK, tailor avatars, scenes and content to fit your exact needs — no limits, just possibilities.

Scalable

Start small, grow at your own pace. Thanks to cloud infrastructure and flexible pricing, scale experiences as your organization evolves.

Ready-to-run platform

Launch immersive experiences immediately using pre-built scenarios, gadgets and content. Easy to use, fully adaptable, and ready from minute zero.

Enterprise ready

Easily integrates with corporate systems and services, supporting analytics, authentication and multilingual access.

Cost-effective repetitions

Reinforce skills through repeatable simulations — no risk, no extra cost, high impact.

Features

Improve the user and employee experience

Create immersive environments that enhance engagement, creativity and collaboration across teams.

New sales channels and more revenue

Expand your market reach with virtual showrooms and events, without adding extra staff.

Boosts collaboration

Facilitate dynamic teamwork through shared virtual meeting spaces—anytime, anywhere.

Do it yourself

Design and configure experiences easily via web or VR cockpit. No coding required.

Devices

Compatible with modern VR headsets and Windows PCs.

Available in major app stores

Downloadable from Microsoft Store, Oculus and Pico Interactive.

Use cases

Training, retraining and upskilling

Learn by doing in risk-free, cost-effective virtual environments. Deliver engaging simulations tailored to real scenarios and boost knowledge retention across industries.

Customer experience

Create immersive showrooms and virtual events where clients explore and interact with your products — enhancing engagement and brand loyalty.

Employee experience

Empower employees with immersive onboarding, collaborative simulations and shared virtual spaces that spark creativity, connection and long-term growth.

Customer service

Deliver immersive, interactive support that transforms the service journey. Reduce friction, personalize attention and increase satisfaction.



Knowledge Search

Employee Communications

Learning Tech

Immersive Experiences

Knowledge Search

Syntphony Knowledge Search is the intelligent search engine that finds the most relevant and accurate information from your organization's structured and unstructured data providing valuable information based on data relations.

It extracts, processes and consolidates information from multiple data sources, optimizing efficiency in the search for information. It also improves the quality of user's deliverables - through access to the best information, fostering collaboration between employees.

Syntphony Knowledge Search reinvents knowledge management, identifying, connecting and adding value to the knowledge of any company and any business area.

It categorizes and organizes information, allowing it to be discovered by users more easily. It is able to locate accurate and relevant information for everyday work, even if it is scattered across multiple sources, improving worker productivity and efficiency.

With its Generative AI capabilities, users can find not only information but also answers to their questions in a natural way.



Differentiation

Syntphony Knowledge Search can find and understand a wide variety of structured and unstructured content stored in Microsoft 365, Teams, SharePoint, Confluence, SAP, Jira and other data sources.

Adaptable and ready to use. There is no need to change the data repository or digital workplace software, and Syntphony Knowledge Search information can be accessed through a variety of standard interfaces, **such as the web browser, the native Teams App or through third-party applications that connect to existing connection APIs.**

Benefits

Increased productivity

Saves the organization money by reducing the time spent searching for information, allowing more time to be spent on tasks where employees add value to the business.

Better quality

Improves the quality of results by providing the best sources of information, with information that users may not even know existed.

A more engaged workforce

Provides a collaborative information environment that fosters well-being at work and talent retention.

Features

- **Intelligent semantic search system.**
- **Ingestion of structured and unstructured data.**
- **Consolidation of information from multiple sources into unified profiles.**
- **Cognitive recommender system.**
- **Multilingual.**
- **Representation of relationships between entities through graphs**, allowing graphical navigation through existing information in the company.
- **Question answering for internal available knowledge**, leveraging Generative AI.
- **Adaptable to the desired** use case, company or business sector.
- **Monitoring of analytics and KPIs.**
- **Secure and private:** installed in customer's own Azure subscription.

Use cases

Integration & centralization of company information

Improves the access to company knowledge by connecting, enriching and unifying all information into a single, accessible and easy-to-use portal. Allows natural language searches and direct access to the most relevant sources

Corporate knowledge exploitation

Extract and consult information from unstructured sources such as documents and pages, creating new knowledge based on existing one. Allows obtaining precise answers from internal knowledge, thus optimizing the daily workflow.

Collaboration between teams

Allow employees to share knowledge securely and orderly, making user and company information visible and available. Facilitates the visibility and availability of information, providing a secure and structured environment for sharing knowledge in a digital workplace.





About NTT DATA

NTT DATA - a part of NTT Group - is a trusted global innovator of IT and business services headquartered in Tokyo. We help clients transform through consulting, industry solutions, business process services, IT modernization and managed services. NTT DATA enables clients, as well as society, to move confidently into the digital future. We are committed to our clients' long-term success and combine global reach with local client attention to serve them in over 50 countries.