Syntphony Workforce Empowerment

Learning Tech

NTT DATA | syntphony

Learning Tech

The digital training and learning platform that adapts to every organization and motivates learning.Easy, fast and continuous learning.

In today's dynamic business landscape, organizations face the challenge of keeping their teams equipped with the latest skills and knowledge. **Syntphony Learning Tech rises to this challenge, offering a transformative learning experience that adapts to individual needs and organizational goals.** By integrating cutting-edge technology with intuitive design, we provide a platform that empowers learners and enhances organizational performance.

Syntphony Learning Tech, our innovative SaaS learning platform, addresses market needs with a focus on motivating learning and flexibility. It's personalized, adaptable, and aligns with current trends like AI and reskilling. With a user-centric approach, gamification features, and robust analytics, it stands out as a comprehensive solution.

- Insurance
- Telco, Media & Technology
- Energy & Utilities
- Retail
- Manufacturing & Consumer Packaging Goods
- Automotive
- Healthcare, Life Sciences & Pharma

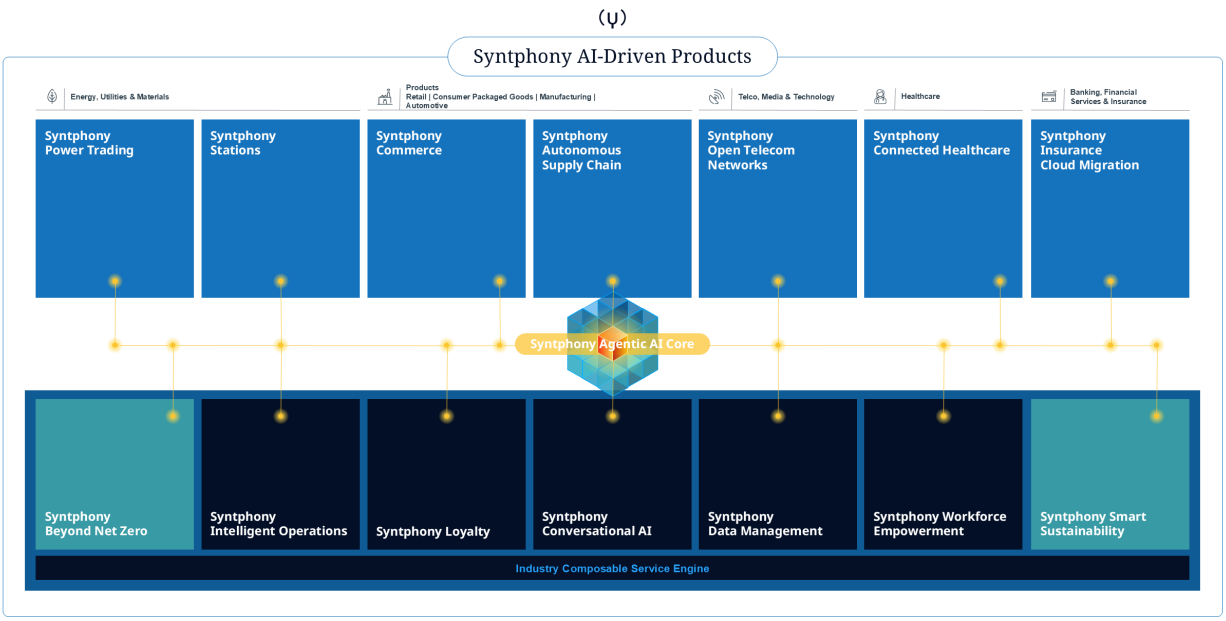
Why syntphony ?

We develop products and solutions that are in tune with businesses

Syntphony is the composable platform of digital products and solutions from NTT DATA, created to help global organizations accelerate innovation, align business strategy with technology, and scale transformation initiatives with speed and efficiency.

Designed for enterprises that demand flexibility, modularity and integration, Syntphony offers a portfolio of ready-to-deploy, enterprise-grade digital products developed by NTT DATA's global talent network. By combining business consulting expertise, proprietary technologies and industry knowledge, the Syntphony ecosystem multiplies the value for clients, reducing time to market and unlocking synergies across multiple domains.

Syntphony is the AI-driven composable platform of NTT DATA, enabling clients to orchestrate scalable, resilient, and future-ready business solutions.



Syntphony Workforce Empowerment

We offer a cloud-native, modular platform that enables organizations to optimize operations, increase productivity and deliver tailored solutions with seamless integration of out-of-the-box capabilities across every industry, facilitating technology adoption with immersive learning.

NTT Data cloud-native assets and components drive digital transformation by seamlessly integrating automation, employee engagement and industry-specific solutions.

Employee Communications

We create digital workplaces that boost collaboration and employee engagement, integrating seamlessly with Microsoft 365 to personalize access, simplify governance and increase adoption across all teams and business units.

Learning Tech

We deliver adaptive learning experiences through a modular LMS, enabling fast, flexible corporate training while integrating seamlessly with business ecosystems and offering end-to-end support, content and strategy development.

Immersive Experiences

We enable companies to design immersive, shared and customizable VR scenarios that boost employee training, customer engagement and business integration through a scalable low-code platform.

Knowledge Search

We provide intelligent, semantic search across structured/unstructured data, improving collaboration, accelerating access to relevant knowledge and integrating seamlessly with tools like Microsoft 365, SharePoint and SAP.

Reinventing the Way the World Learns

Everyone talks about training, but the data shows another reality, **only 7% of students successfully complete online courses** and between 3% and 14% of the global workforce face the imperative of transitioning categories occupational by 2030.

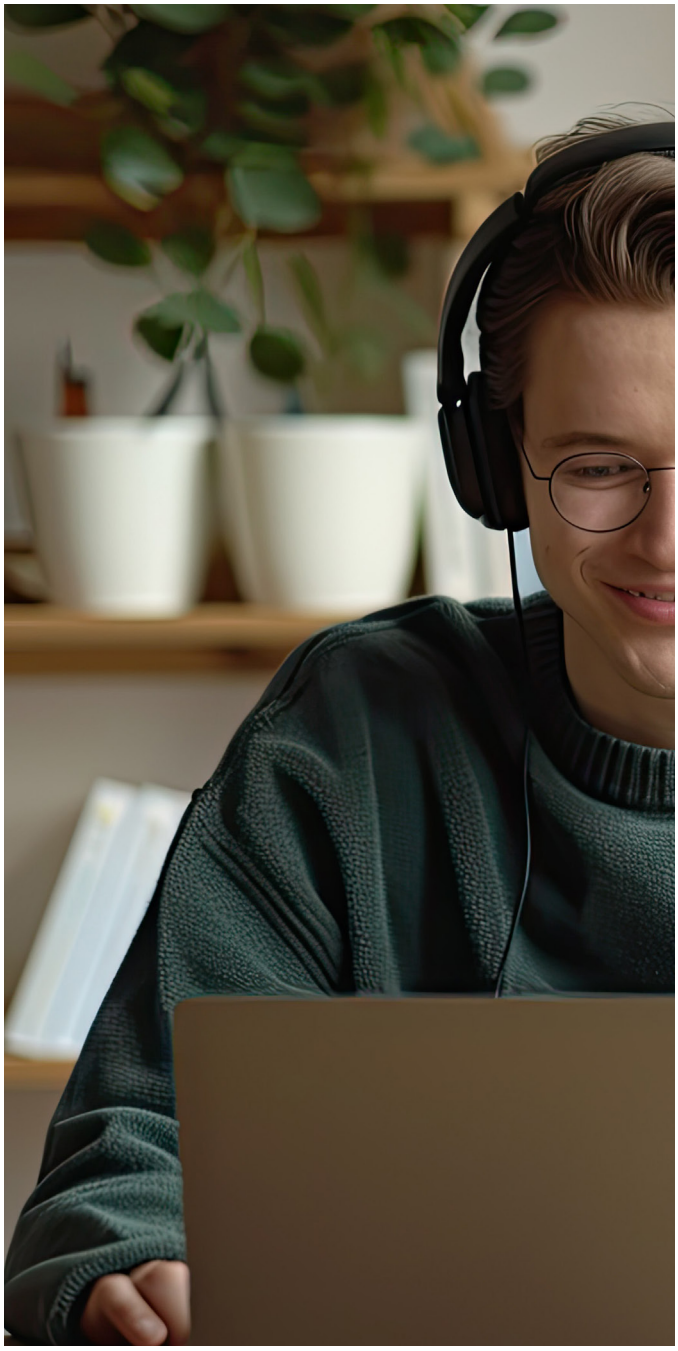
Reality tells us that 70% of students never embark on their learning journey and the effectiveness of online course tutoring is the key to success.

Syntphony Learning Tech represents NTT DATA's SaaS learning platform, designed to meet demands. From the market. It serves as a catalyst for learning, with an intuitive, modern and agile interface capable of adapting to various content formats.

Thanks to its **flexibility**, it aligns perfectly with the changing training needs of organizations, offering a personalized learning journey for each user. In addition, it stays up to date with market trends, incorporating advances in artificial intelligence, reskilling and softskilling.

Focusing on a unique user experience, customization features, gamification elements, seamless integration capabilities and robust analytical tools, **Syntphony Learning Tech offers a holistic approach to addressing the diverse training needs of organizations.** From corporate training initiatives to how to address specific learning challenges.

Syntphony Learning Tech is a reflection to NTT DATA's commitment to innovation and excellence in the field of learning technology.



Syntphony Learning Tech is the versatile solution for corporate training, designed to meet the needs of any organization, regardless of its size or sector.

With its flexible approach, Syntphony Learning Tech addresses various training needs, from internal corporate training to external programs and specialized courses.

This Learning Management System (LMS) stands out for its innovative technologies, highlighting its ability to seamlessly integrate into the existing corporate application ecosystem or operate independently.
In addition, NTT DATA offers a comprehensive set of additional services covering the entire digital learning experience, such as custom content creation services, platform management, and the development of learning strategies tailored to the specific needs of each client.

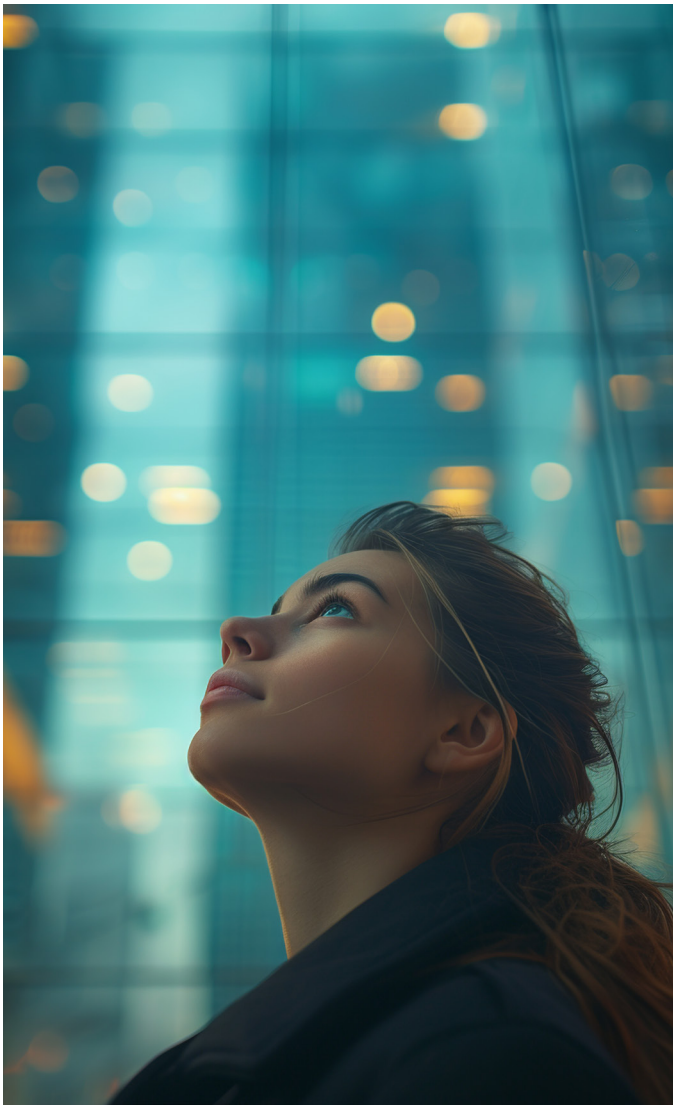
In short, this LMS positions itself as the ideal choice for organizations seeking a complete and adaptable solution to their learning needs, backed by a focus on innovation, integration, and end-to-end service.

Syntphony Learning Tech is an e-Learning platform that offers a new learning model based on a totally differential user experience, empowering and motivating organizations and teams in the face of current training challenges.

Syntphony Learning Tech is the SaaS learning platform developed by NTT DATA that is based on a differential user experience, personalization of content and appearance, the use of gamification tools, integration with the ecosystem of corporate applications and extensive analytical and reporting.

Syntphony Learning Tech addresses today's business needs by providing a simple, fast and continuous training experience. It is an LMS (learning management system) based on a differential user experience, tested and experienced with great success for companies, which is based on collaboration, gamification and constant innovation.

In this way we manage to increase the learning capacity and employability of the teams through personalized plans that are generated after detecting needs. With Syntphony Learning Tech, training becomes a motivating force rather than an obligation.



From Knowledge to Real-World Readiness

Syntphony Learning Tech has a user-centered approach, which completely distinguishes it from the competition, we create training content that significantly increases the follow-up and completion rate. Built on Moodle LMS, a staple in both the corporate and educational sectors, our platform offers complete flexibility and adaptability.

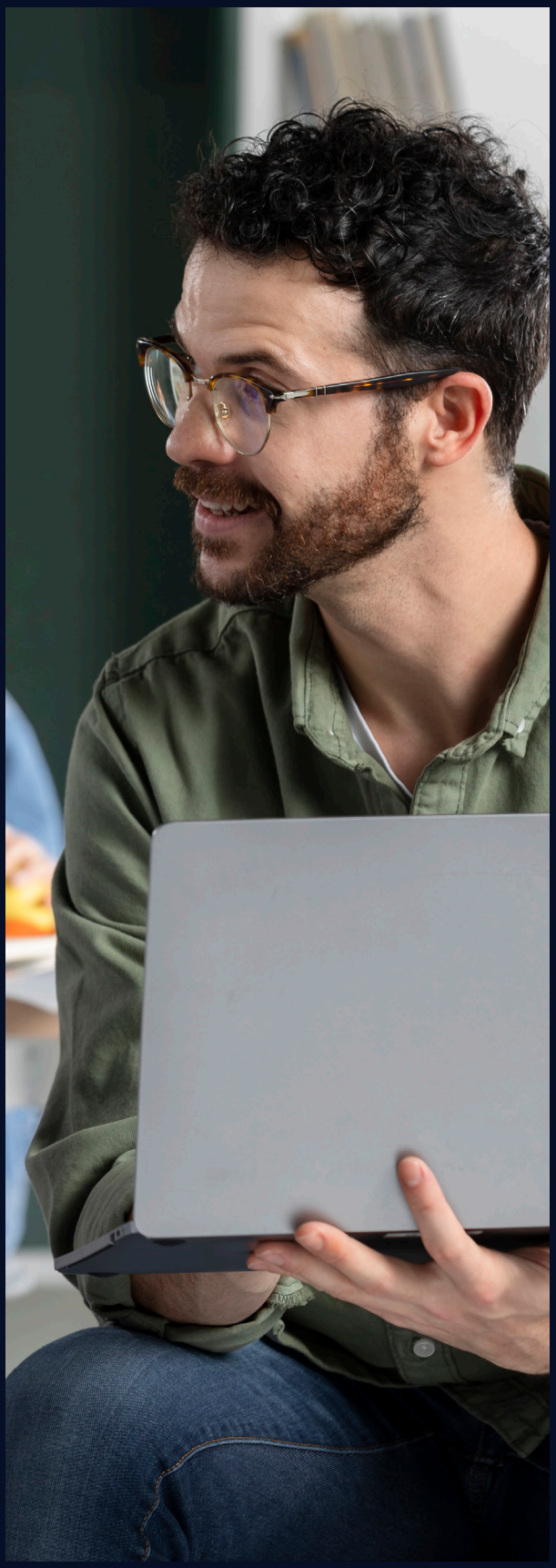
With Syntphony Learning Tech, **customers can seamlessly integrate with external systems and platforms or opt for custom developments,** ensuring a custom fit for their unique training needs. Focusing on twelve key axes, our technology is prepared to offer fully innovative solutions:

- Personalization
- Gamification
- Learning Analytics
- Integration with other platforms
- Authoring tool
- Training catalogue
- User Management
- Social Learning
- Virtual Classroom
- Safe & Secure
- Accessibility
- Microsoft 365 integration

Additionally, our platform features rapid deployment, typically within four weeks, and is customizable to each geographic region's strict bonus requirements.

Syntphony Learning Tech is not just another learning platform; is a dynamic solution that adapts to the specific challenges our clients face. **Our platform integrates seamlessly with existing systems such as Microsoft 365, Teams, and other Syntphony products,** facilitating greater efficiency and substantial time-to-market savings.

Whether customizing the look and feel to align with corporate branding or tailoring functionality to meet various training requirements, Syntphony Learning Tech excels at providing customized training solutions that really work.



Reskill. Upskill. Stay Ahead.

Personalisation: Tailored Learning Pathways

Designed with a user-centric approach, our platform features a modern and intuitive design, offering a personalized learning experience tailored to individual preferences and needs. From customizable appearance and content to multilingual support. **Syntphony Learning Tech** evaluates each professional to develop personalized training paths, ensuring that learning experiences are as personalized as possible. **Syntphony Learning Tech allows users to navigate their learning journey easily and efficiency**, ensuring maximum engagement and effectiveness.

Facilitates the reskilling and upskilling of professionals

Syntphony Learning Tech facilitates seamless reskilling and upskilling initiatives, empowering professionals to adapt to evolving industry demands. **Through targeted learning interventions and adaptive content delivery,** our platform ensures that employees remain agile and competitive in today's fast-paced business environment.

Increases the learnability of your employees

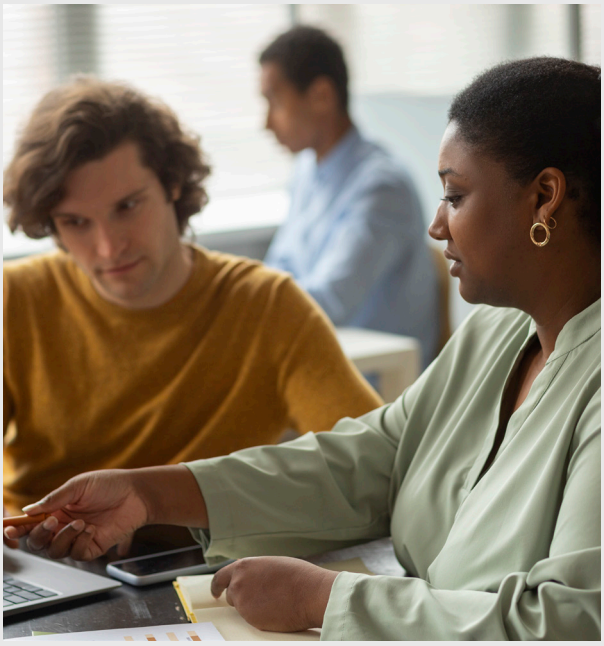
Syntphony Learning Tech enhances the learnability of employees by fostering a culture of continuous learning and development. With interactive and engaging learning experiences, **our platform motivates individuals** to acquire new knowledge and skills, driving personal and organizational growth.

Guarantees the security of your company information

Syntphony Learning Tech offers a robust and reliable platform for delivering training initiatives. With scalable infrastructure and **high availability**, our platform ensures uninterrupted access to learning resources, enabling organizations to meet the diverse needs of their workforce with confidence.

Customizable at a graphic and functional level according to the user's profile and/or role:

Syntphony Learning Tech offers unparalleled flexibility and customization options, allowing organizations to tailor the platform to their unique requirements. From graphic design elements to functional features, **our platform can be fully customized** to align with user profiles and roles, ensuring a seamless and intuitive learning experience for all users.



Empowering Skills. Unlocking Potential.

Gamification: Engaging Learning Dynamics

Drive motivation and engagement with our gamification elements, designed to inject dynamism into the learning process. From setting challenges and clear rules to fostering healthy competition and social recognition, **Syntphony Learning Tech transforms learning into a captivating adventure**, motivating users to achieve their full potential and strive for excellence.

Learning Analytics: Insights-driven Learning

Tailor Syntphony Communications Intranet to your precise needs with unparalleled flexibility and customization options. Our platform adapts effortlessly to the unique requirements of your business, empowering you to drive innovation and efficiency.

Integration with Other Platforms: Seamless Connectivity

Seamlessly integrate with third-party systems and applications through our robust API, enabling interoperability and data exchange across diverse platforms. From HR management systems to content platforms and webinar tools, Syntphony Learning Tech offers unparalleled flexibility and adaptability, ensuring seamless connectivity and enhanced user experience.

Authoring Tool: Empower Content Creation

Empower users to create their own training content with our intuitive authoring tool, equipped with features for multimedia content creation, SCORM compatibility, gamified course development, and interactive assessments. With Syntphony Learning Tech, organisations can foster a culture of knowledge sharing and autonomy, driving innovation and agility in learning.

Training Catalogue Management: Streamlined Learning Navigation

Streamline the management of training catalogues with our intuitive platform, offering structured content organisation, progress tracking, and access restrictions. With features for highlighting completed or pending content, categorisation by pathway, and overall progress indicators, Syntphony Learning Tech ensures a seamless learning experience for all users.

User Management: Flexible Role Assignment

Easily manage user profiles and permissions with our flexible user management system, offering predefined roles and customisable access levels. From participants and trainers to authors and administrators, Syntphony Learning Tech empowers organisations to tailor access and permissions according to their specific requirements, ensuring efficient governance and administration.

Social Learning: Collaborative Knowledge Sharing

Foster collaboration and communication with our suite of social learning tools, including communities, forums, instant messaging, and activity planning. Syntphony Learning Tech provides a conducive environment for knowledge sharing, peer collaboration, and community engagement, enabling organisations to harness the collective wisdom of their workforce.

Virtual Classroom: Interactive Learning Events

Host interactive events and webinars with our integrated virtual classroom solution, seamlessly integrated with Microsoft Teams for seamless collaboration and communication. Whether conducting online meetings, training sessions, or workshops, Syntphony Learning Tech offers a feature-rich environment for immersive and engaging learning experiences.

Safe & Secure Access Control: Peace of Mind

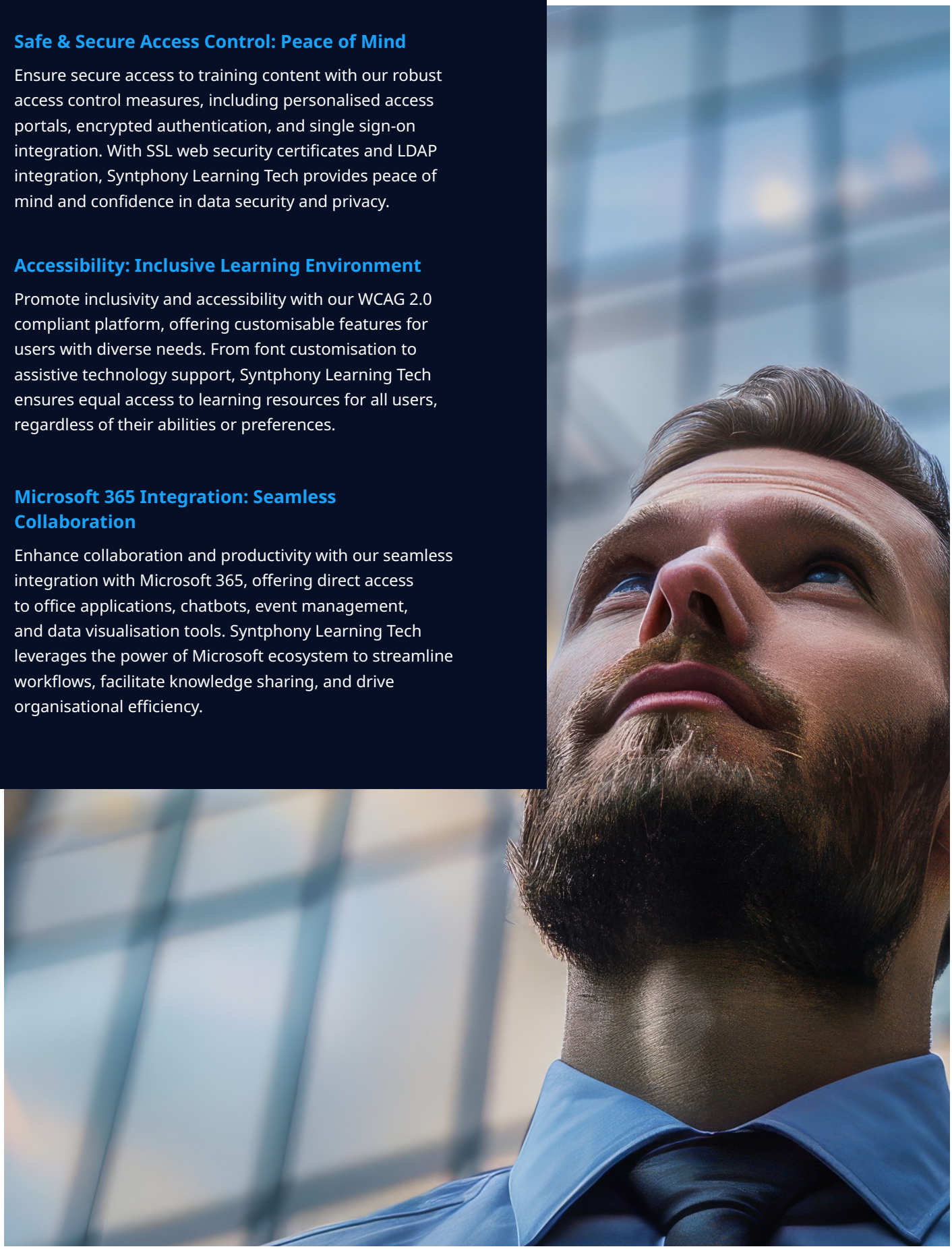
Ensure secure access to training content with our robust access control measures, including personalised access portals, encrypted authentication, and single sign-on integration. With SSL web security certificates and LDAP integration, Syntphony Learning Tech provides peace of mind and confidence in data security and privacy.

Accessibility: Inclusive Learning Environment

Promote inclusivity and accessibility with our WCAG 2.0 compliant platform, offering customisable features for users with diverse needs. From font customisation to assistive technology support, Syntphony Learning Tech ensures equal access to learning resources for all users, regardless of their abilities or preferences.

Microsoft 365 Integration: Seamless Collaboration

Enhance collaboration and productivity with our seamless integration with Microsoft 365, offering direct access to office applications, chatbots, event management, and data visualisation tools. Syntphony Learning Tech leverages the power of Microsoft ecosystem to streamline workflows, facilitate knowledge sharing, and drive organisational efficiency.



Embedding AI and agentic capabilities to improve businesses and employees alike

Syntphony Learning Tech introduces a new generation of agentic AI capabilities designed to transform learning, engagement and content operations into intelligent, adaptive, and outcome-driven ecosystems..

Lifecycle-aware intelligence

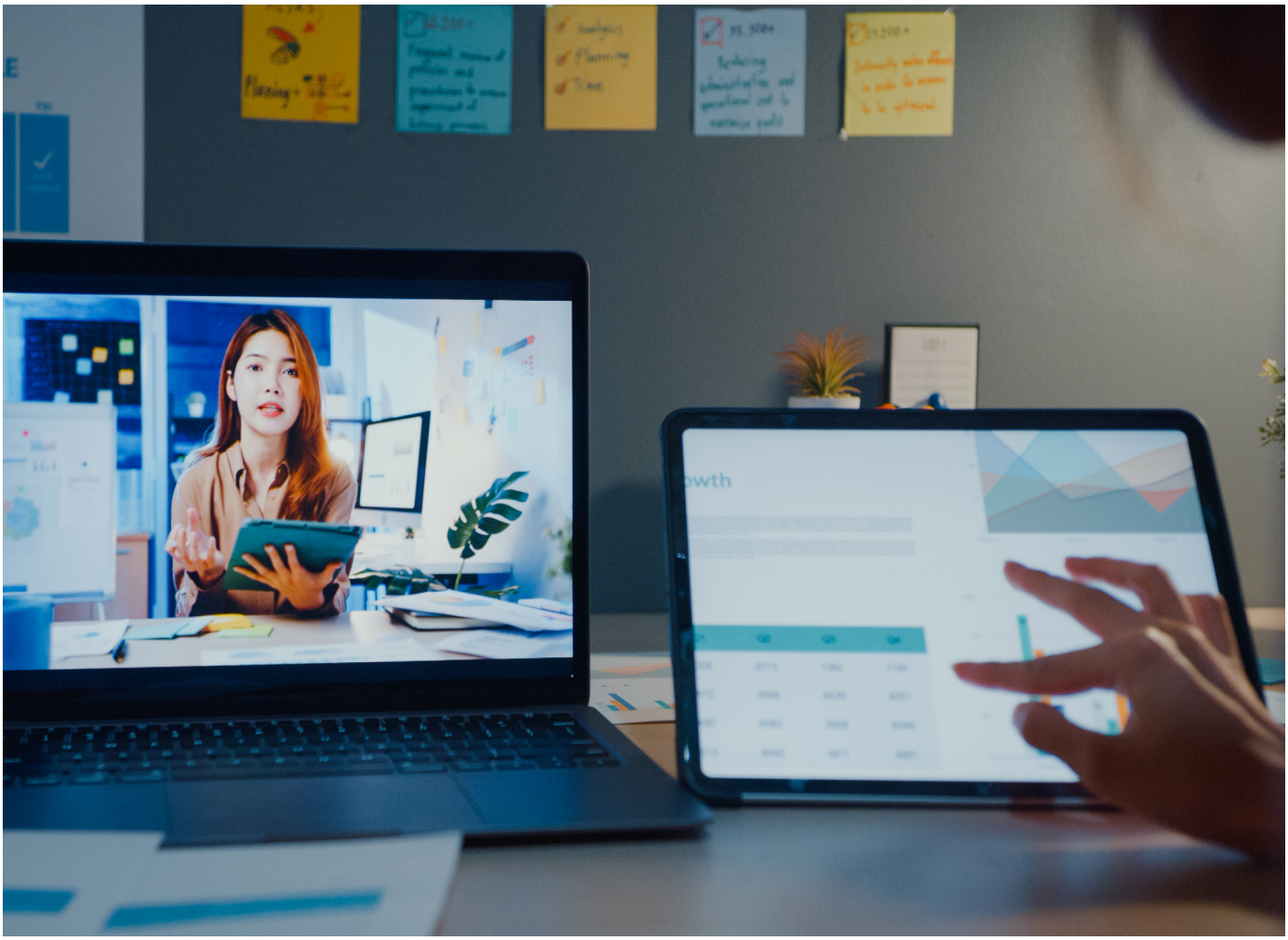
Agents adapt learning and engagement experiences dynamically based on employee context, skills and business goals across all lifecycle stages.

Data-driven evaluation & evidence

Agents deliver continuous assessment, analytics for human review and performance insights to measure real skills and link learning to business outcomes.

Agentic content operations

AI agents support planning, creation, governance, orchestration and optimization of content, reducing manual effort and accelerating time-to-publish..



From learning platforms to autonomous agentic learning ecosystems

From static learning to continuous adaptive development

AI agents provide real-time feedback, personalized practice and continuous evaluation, enabling faster skill acquisition and retention.

From fragmented processes to unified agentic operations

Agents orchestrate learning, content, and communication workflows across systems, improving efficiency and consistency.

From manual effort to autonomous execution

gents automate content creation, delivery, segmentation and optimization, significantly reducing operational workload and dependency on technical teams.

From intuition-based decisions to evidence-based outcomes

AI agents generate actionable insights and recommendations based on real performance data, improving decision quality and business alignment.

The integration of our agents ensures to our clients **reduced time-to-productivity, improved talent quality and retention, increased L&D and communication productivity, faster time-to-market and scalable, outcome-driven growth enabled by intelligent automation.**

Supplier Training Platform

Streamline supplier training and certification with our Supplier Training Platform, tailored to meet the unique needs of your supply chain partners. From product knowledge to compliance training, our platform provides a centralized hub for delivering engaging and effective training programs. With features for tracking progress and measuring performance, Syntphony Learning Tech enables seamless collaboration and knowledge sharing across your supplier network, driving efficiency and agility in operations.

Training Platform for Specific Courses

Address specific learning needs with our Training Platform for Specific Courses, tailored to deliver targeted training experiences. Whether it's compliance training or skills development, our platform offers flexible course creation tools and multimedia content support. With features for tracking progress and assessing performance, Syntphony Learning Tech enables organizations to design customized learning programs that meet the evolving needs of their workforce, driving continuous improvement and success.

Corporate Training Platform

Empower your workforce with our Corporate Training Platform, designed to enhance employee development and organizational growth. From onboarding to upskilling, our platform offers a comprehensive suite of tools and resources to streamline training processes and drive performance excellence. With personalized learning pathways and robust analytics, Syntphony Learning Tech ensures optimal learning outcomes, empowering businesses to thrive in the digital age.

Change Management Support Platform

Navigate organizational change with confidence using our Change Management Support Platform. From communication to training, our platform offers comprehensive support throughout the change journey, ensuring smooth transitions and successful outcomes. With tools for assessing readiness, managing resistance, and measuring impact, Syntphony Learning Tech empowers leaders to drive change effectively and sustainably, fostering a culture of innovation and resilience.

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About NTT DATA

NTT DATA - a part of NTT Group - is a trusted global innovator of IT and business services headquartered in Tokyo. We help clients transform through consulting, industry solutions, business process services, IT modernization and managed services. NTT DATA enables clients, as well as society, to move confidently into the digital future. We are committed to our clients' long-term success and combine global reach with local client attention to serve them in over 50 countries.